

# Fax Memo



February 28, 2008

Dear e.Parts Customer,

We are pleased to announce the recent integration of e.Parts into Systems Material Handling (SMH). Effective March 1, 2008, e.Parts will officially become part of the SMH family.

As we continue to be the worldwide leading supplier of quality replacement parts, safety equipment, and accessories for the material handling and industrial equipment industry, we would like to take this opportunity to address some concerns that might arise through this transition.

**Federal Tax Identification Number:** This number will change. Effective March 1, 2008, it will become 48-0807105.

**Remit to address information:**

Invoices Prior to March 1<sup>st</sup> will have the e-parts logo and payment remit to will remain the same.

e. Parts  
905 Lakeside Drive Ste 2  
Gurnee, IL 60031-4007

Invoices after March 1<sup>st</sup> will have the below remit to address. All invoices and packing slips will have the SMH name on them.

Systems Material Handling  
P.O. Box 802746  
Kansas City, KS 64180-2746

**Account Numbers:** Effective March 1, 2008, all business transactions will be processed on your SMH account.

It is our goal to continue to build highly enthusiastic customer relationships and always strive for operational excellence through never ending measured improvements and innovative business practices. If you have any other questions or concerns, please do not hesitate to contact your inside sales representative or me directly. I can be reached at (847) 223-1000, or at [john.gaughan@smhco.com](mailto:john.gaughan@smhco.com).

Sincerely,

John Gaughan  
Director of Business Development

